| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-2569  Responded to: 28 October 2024 |
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Your recent request for information is replicated below, together with our response.

**I am writing under the Freedom of Information Act 2000 to request the following information regarding your systems:**

**Could you please confirm the name of your current Duty Management System (DMS)?**

**- When was this system installed?**

**- When does the contract for your DMS come to an end?**

**- Actual spend on this contract, from the start of the contract to the current date: (total cost incurred on this contract from its start date to the current date, including details of the contract's duration (years covered) and the cost for any renewals)?**

**Can you also provide details of the Human Resource Management System (HRMS) you are currently using?**

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

By way of explanation, SCOPE is Police Scotland’s HR & Duty Management System.

This is an in-house product, so no contract or contract costs.

SCOPE has been used since the formation of Police Scotland.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.