| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-2006  Responded to: 29 August 2024 |
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Your recent request for information is replicated below, together with our response.

## Property - Clachnaharry nursing Home, 41 Clachnaharry Road, Inverness IV3 8RA There was a fire at the above property on 18/04/2024 and the insurance company have stated that Police Scotland have confirmed to them that 29 incidents have been reported at the premises since 2019. I require all information you have on each of the 29 incidents/call outs that have been reported to the insurance company including

## date and time

## whether people or kids reported in the actual adjoining woods or nursing home grounds or inside the building

## whether the site was attended by Police or not

## what was found on attendance i.e.  kids in woods or in nursing home grounds or in the building or no one there and whether damage reported or nothing to note?

The table below confirms the date and time of the incidents reported to Police Scotland, as well as the incident classification and whether the incident was attended.

Please also note the caveats below the table.

| **Incident** | **Date** | **Time** | **Incident Classification** | **Attended** |
| --- | --- | --- | --- | --- |
| 1 | 12/07/2019 | 20:34 | Abandoned/ Silent 999 call | Yes |
| 2 | 13/07/2019 | 12:17 | Abandoned/ Silent 999 call | No |
| 3 | 05/02/2021 | 11:39 | Fraud incident | No |
| 4 | 09/06/2021 | 16:22 | Hate crime | No |
| 5 | 16/10/2021 | 16:38 | Public nuisance | No |
| 6 | 18/10/2021 | 19:59 | Hate crime | Yes |
| 7 | 24/10/2022 | 16:43 | Housebreaking | Yes |
| 8 | 10/11/2022 | 17:09 | Theft | Yes |
| 9 | 31/01/2023 | 21:56 | Suspicious incident | Yes |
| 10 | 03/02/2023 | 19:01 | Police information | No |
| 11 | 16/02/2023 | 19:39 | Damage | No |
| 12 | 02/03/2023 | 10:28 | Housebreaking | No |
| 13 | 29/03/2023 | 19:15 | Housebreaking | Yes |
| 14 | 30/05/2023 | 03:27 | Disturbance | No |
| 15 | 05/09/2023 | 05:46 | Police generated activity | Yes |
| 16 | 15/09/2023 | 17:15 | External agency request | No |
| 17 | 31/10/2023 | 14:24 | Assist member of the public | Yes |
| 18 | 22/12/2023 | 14:12 | Concern for person | Yes |
| 19 | 24/01/2024 | 02:10 | Disturbance | Yes |
| 20 | 28/01/2024 | 03:20 | Domestic incident | Yes |
| 21 | 29/02/2024 | 04:38 | Domestic incident | Yes |
| 22 | 23/03/2024 | 14:15 | Public nuisance | Yes |
| 23 | 25/03/2023 | 17:45 | Public nuisance | No |
| 24 | 30/03/2024 | 18:09 | Disturbance | Yes |
| 25 | 03/04/2024 | 02:58 | Domestic incident | Yes |
| 26 | 03/04/2024 | 17:33 | Assist member of the public | No |
| 27 | 12/04/2024 | 20:18 | Concern for person | Yes |
| 28 | 19/04/2024 | 04:21 | Fires | Yes |
| 29 | 19/04/2024 | 19:40 | Police information | No |

*All statistics are provisional and should be treated as management information.*

*Data was extracted from Police Scotland systems and are correct as at 7th March 2024.*

*Data was extracted using the incident's raised date.*

*Specified areas have been selected using GIS Mapping. The Grid East and Grid North recorded on the Incident, relates to the location Police Officers have been directed to attend. 41 Clachnaharry Road, Inverness, Highland and Islands Division has been selected.*

*Duplicate, linked, transferred and error incidents have been removed.*

*Attendance is based on the presence of data in the ‘at scene’ field on STORM.*

## whether I was contacted or notified and if so, how was I notified.

## or if nothing to report.

These questions technically fall under a Subject Access Request(SAR)and will therefore be considered in terms of the Data Protection Act 2018/ GDPR as explained on our [website](http://www.scotland.police.uk/access-to-information/data-protection/subject-access-requests).

Our Data Protection team will contact you separately in relation to these questions.

In terms of section 18 of the Act, I am therefore refusing to confirm or deny whether Police Scotland holds information about you.

The public interest overwhelmingly lies in protecting your right to privacy and an individual’s own personal information is exempt from disclosure in terms of the exemption at section 38(1)(a).

I understand that the statement above may seem confusing and/ or unhelpful in the circumstances, but I would stress once again that this is the response to your FOI request only - a SAR will be progressed separately.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.