| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-3206  Responded to: 24 February 2025 |
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Your recent request for information is replicated below, together with our response.

**I am looking to find information regarding shoplifting in Inverclyde.**

1. **How many reports did the police receive regarding shoplifting in Inverclyde since the start of 2021/22, break this down postcode and calendar year.**

*Table 1 – Recorded Crimes - Theft by Shoplifting in Inverclyde by postcode – Calendar years 2021, 2022, 2023 and 2024*

| **Postcode** | **2021** | **2022** | **2023** | **2024** |
| --- | --- | --- | --- | --- |
| NULL | 30 | 22 | 28 | 12 |
| PA13 4AW | 0 | 0 | 1 | 15 |
| PA13 4DP | 0 | 0 | 1 | 0 |
| PA13 4HA | 1 | 0 | 0 | 2 |
| PA13 4HB | 11 | 5 | 1 | 0 |
| PA13 4LE | 1 | 0 | 1 | 0 |
| PA13 4LG | 1 | 1 | 0 | 0 |
| PA14 5AR | 1 | 0 | 0 | 0 |
| PA14 5AU | 36 | 40 | 54 | 62 |
| PA14 5BG | 0 | 0 | 1 | 0 |
| PA14 5BP | 26 | 34 | 45 | 69 |
| PA14 5DX | 85 | 35 | 32 | 15 |
| PA14 5EH | 1 | 0 | 0 | 0 |
| PA14 5HD | 0 | 5 | 11 | 0 |
| PA14 5JD | 5 | 6 | 5 | 5 |
| PA14 5JH | 0 | 1 | 0 | 0 |
| PA14 5JQ | 4 | 10 | 22 | 16 |
| PA14 5PE | 4 | 6 | 3 | 13 |
| PA14 5UA | 14 | 17 | 14 | 24 |
| PA14 5XT | 0 | 0 | 1 | 0 |
| PA14 6HF | 1 | 1 | 3 | 2 |
| PA14 6TR | 0 | 0 | 1 | 1 |
| PA15 0AP | 2 | 1 | 0 | 0 |
| PA15 1BZ | 0 | 0 | 0 | 1 |
| PA15 1DD | 0 | 0 | 3 | 0 |
| PA15 1EG | 17 | 33 | 23 | 14 |
| PA15 1EL | 17 | 7 | 35 | 46 |
| PA15 1EN | 0 | 1 | 0 | 0 |
| PA15 1HU | 1 | 0 | 0 | 0 |
| PA15 1JJ | 4 | 8 | 5 | 2 |
| PA15 1JS | 2 | 5 | 0 | 0 |
| PA15 1JW | 10 | 16 | 12 | 6 |
| PA15 1JZ | 0 | 1 | 0 | 0 |
| PA15 1LE | 19 | 65 | 112 | 154 |
| PA15 1RH | 13 | 27 | 16 | 8 |
| PA15 1RL | 6 | 1 | 14 | 12 |
| PA15 1RQ | 7 | 7 | 15 | 13 |
| PA15 1RY | 19 | 32 | 22 | 7 |
| PA15 1SN | 18 | 22 | 17 | 22 |
| PA15 1SR | 1 | 1 | 1 | 1 |
| PA15 1SZ | 14 | 31 | 12 | 19 |
| PA15 1TP | 2 | 1 | 0 | 0 |
| PA15 1UU | 0 | 0 | 0 | 1 |
| PA15 1XE | 1 | 3 | 4 | 10 |
| PA15 1YF | 1 | 0 | 0 | 0 |
| PA15 2DZ | 1 | 1 | 0 | 0 |
| PA15 3LJ | 0 | 1 | 2 | 2 |
| PA15 4AB | 0 | 0 | 3 | 0 |
| PA15 4AE | 0 | 0 | 1 | 0 |
| PA15 4DA | 1 | 3 | 1 | 1 |
| PA15 4LQ | 1 | 0 | 1 | 0 |
| PA15 4NR | 0 | 5 | 2 | 1 |
| PA15 4RT | 0 | 0 | 4 | 0 |
| PA15 4SJ | 5 | 2 | 13 | 7 |
| PA15 4TH | 4 | 7 | 3 | 4 |
| PA16 0AT | 1 | 0 | 1 | 0 |
| PA16 0FZ | 0 | 0 | 0 | 1 |
| PA16 0JX | 0 | 1 | 0 | 0 |
| PA16 0LN | 0 | 0 | 1 | 1 |
| PA16 0NT | 0 | 3 | 0 | 2 |
| PA16 0PF | 0 | 0 | 0 | 1 |
| PA16 0PX | 1 | 1 | 1 | 16 |
| PA16 0TJ | 0 | 1 | 0 | 0 |
| PA16 7DT | 0 | 0 | 1 | 0 |
| PA16 7UG | 0 | 4 | 0 | 7 |
| PA16 8TX | 2 | 0 | 12 | 12 |
| PA16 8UG | 0 | 0 | 0 | 4 |
| PA16 8UT | 1 | 7 | 7 | 16 |
| PA16 9AP | 0 | 1 | 1 | 0 |
| PA16 9EU | 0 | 1 | 0 | 0 |
| PA16 9JD | 2 | 0 | 0 | 0 |
| PA16 9LA | 0 | 0 | 0 | 1 |
| PA18 6AR | 3 | 2 | 1 | 6 |
| PA18 6AY | 1 | 8 | 6 | 6 |
| PA18 6AZ | 1 | 4 | 3 | 0 |
| PA18 6DX | 1 | 2 | 0 | 0 |
| PA19 1BB | 0 | 1 | 0 | 0 |
| PA19 1NA | 4 | 10 | 10 | 29 |
| PA19 1ND | 0 | 0 | 1 | 3 |
| PA19 1PA | 1 | 0 | 0 | 0 |
| PA19 1RB | 2 | 7 | 0 | 0 |
| PA19 1SX | 2 | 0 | 0 | 0 |
| PA19 1UH | 3 | 4 | 19 | 36 |
| PA5 2EL | 1 | 0 | 0 | 0 |
| **Total** | **413** | **521** | **609** | **708** |

1. **Of these reports, how many resulted in a crime being detected, break this down postcode and calendar year.**

Detected crimes are those where an accused has been identified and there exists a sufficiency of evidence under Scots Law to justify consideration of criminal proceedings.

*Table 2 – Detected Crimes - Theft by Shoplifting in Inverclyde by postcode – Calendar years 2021, 2022, 2023 and 2024*

| **Postcode** | **2021** | **2022** | **2023** | **2024** |
| --- | --- | --- | --- | --- |
| NULL | 23 | 20 | 18 | 8 |
| PA13 4AW | 0 | 0 | 1 | 6 |
| PA13 4DP | 0 | 0 | 1 | 0 |
| PA13 4HA | 1 | 0 | 0 | 2 |
| PA13 4HB | 11 | 4 | 1 | 0 |
| PA13 4LE | 1 | 0 | 1 | 0 |
| PA13 4LG | 1 | 1 | 0 | 0 |
| PA14 5AU | 34 | 36 | 36 | 47 |
| PA14 5BG | 0 | 0 | 1 | 0 |
| PA14 5BP | 24 | 31 | 36 | 65 |
| PA14 5DX | 76 | 34 | 21 | 10 |
| PA14 5EH | 1 | 0 | 0 | 0 |
| PA14 5HD | 0 | 5 | 7 | 0 |
| PA14 5JD | 5 | 6 | 5 | 5 |
| PA14 5JH | 0 | 1 | 0 | 0 |
| PA14 5JQ | 4 | 10 | 18 | 13 |
| PA14 5PE | 1 | 6 | 2 | 7 |
| PA14 5UA | 13 | 16 | 6 | 15 |
| PA14 6HF | 1 | 0 | 2 | 0 |
| PA14 6TR | 0 | 0 | 1 | 1 |
| PA15 0AP | 1 | 1 | 0 | 0 |
| PA15 1BZ | 0 | 0 | 0 | 1 |
| PA15 1DD | 0 | 0 | 2 | 0 |
| PA15 1EG | 13 | 20 | 11 | 5 |
| PA15 1EL | 17 | 4 | 11 | 19 |
| PA15 1EN | 0 | 1 | 0 | 0 |
| PA15 1JJ | 2 | 7 | 3 | 1 |
| PA15 1JS | 2 | 5 | 0 | 0 |
| PA15 1JW | 8 | 9 | 10 | 4 |
| PA15 1JZ | 0 | 1 | 0 | 0 |
| PA15 1LE | 13 | 58 | 102 | 140 |
| PA15 1RH | 11 | 23 | 5 | 6 |
| PA15 1RL | 6 | 1 | 11 | 10 |
| PA15 1RQ | 5 | 5 | 8 | 7 |
| PA15 1RY | 17 | 24 | 7 | 4 |
| PA15 1SN | 13 | 19 | 11 | 19 |
| PA15 1SR | 1 | 1 | 1 | 1 |
| PA15 1SZ | 10 | 25 | 2 | 13 |
| PA15 1TP | 2 | 1 | 0 | 0 |
| PA15 1UU | 0 | 0 | 0 | 1 |
| PA15 1XE | 1 | 3 | 2 | 9 |
| PA15 1YF | 1 | 0 | 0 | 0 |
| PA15 2DZ | 0 | 1 | 0 | 0 |
| PA15 3LJ | 0 | 1 | 1 | 1 |
| PA15 4AB | 0 | 0 | 2 | 0 |
| PA15 4AE | 0 | 0 | 1 | 0 |
| PA15 4DA | 1 | 3 | 1 | 0 |
| PA15 4LQ | 0 | 0 | 1 | 0 |
| PA15 4NR | 0 | 4 | 0 | 0 |
| PA15 4RT | 0 | 0 | 3 | 0 |
| PA15 4SJ | 4 | 2 | 12 | 7 |
| PA15 4TH | 3 | 3 | 0 | 2 |
| PA16 0AT | 0 | 0 | 1 | 0 |
| PA16 0FZ | 0 | 0 | 0 | 1 |
| PA16 0JX | 0 | 1 | 0 | 0 |
| PA16 0LN | 0 | 0 | 1 | 1 |
| PA16 0NT | 0 | 3 | 0 | 2 |
| PA16 0PF | 0 | 0 | 0 | 1 |
| PA16 0PX | 0 | 1 | 1 | 13 |
| PA16 7DT | 0 | 0 | 1 | 0 |
| PA16 7UG | 0 | 4 | 0 | 2 |
| PA16 8TX | 2 | 0 | 7 | 7 |
| PA16 8UG | 0 | 0 | 0 | 4 |
| PA16 8UT | 1 | 7 | 0 | 12 |
| PA16 9AP | 0 | 1 | 0 | 0 |
| PA16 9EU | 0 | 1 | 0 | 0 |
| PA16 9JD | 2 | 0 | 0 | 0 |
| PA16 9LA | 0 | 0 | 0 | 1 |
| PA18 6AR | 2 | 1 | 1 | 1 |
| PA18 6AY | 1 | 8 | 2 | 5 |
| PA18 6AZ | 0 | 2 | 1 | 0 |
| PA18 6DX | 0 | 2 | 0 | 0 |
| PA19 1BB | 0 | 1 | 0 | 0 |
| PA19 1NA | 2 | 6 | 3 | 5 |
| PA19 1ND | 0 | 0 | 0 | 1 |
| PA19 1RB | 2 | 6 | 0 | 0 |
| PA19 1UH | 1 | 2 | 9 | 11 |
| PA5 2EL | 1 | 0 | 0 | 0 |
| **Total** | **341** | **438** | **391** | **496** |

1. **For each of the reported offences in (1), how many of these did officers attend the scene of**
2. **How many of the reports from (1) resulted in arrests being made?**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation, to determine whether an officer attended the scene and whether an individual was arrested would involve a manual review of all 2,251 crime reports referred to in question 1. As such, this is an exercise which would exceed the cost limit set out in the Fees Regulations.

Detected crimes (as provided in response to question 2 above) however are those where an accused has been identified and there exists a sufficiency of evidence under Scots Law to justify consideration of criminal proceedings.

1. **How many of the reports from (1) resulted in other action (warnings, fines, bans from shops)?**

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

By way of explanation, Police Scotland does not hold criminal conviction/ prosecution data and any bans would be implemented by the retailer.

1. **Are police issued with any guidance regarding how long police should take to respond to these reports? If so, could you please provide me with it.**

Police Scotland do not operate on meeting response times for the handling of incidents. Each and every incident is individually subject to a thorough assessment to determine the type of response it receives. The assessment is known as THRIVE, which addresses the elements of Threat, Harm, Risk, Investigation, Vulnerability and Engagement for the circumstances presented in each reported incident. The following are response options available and are not defined by response time but instead aligns with its definitions:

**Immediate -** Where circumstances dictate that there is a threat to life, property or an ongoing incident that requires a dynamic policing response.

**Prompt -** Crime / Incident where there is a degree of urgency required and a scheduled response is not appropriate based on the THRIVE assessment, dispatched as soon as possible.

**Standard -** Crimes / incidents which will not be prejudiced by a scheduled response, with police attendance being at a mutually agreeable time.

**Other Resolution -** Incidents that can be resolved by the Service Advisor at first point of contact or by some other means which do not require police attendance, including “signposting" to a partner agency.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.