| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-0830  Responded to: 02 April 2025 |
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Your recent request for information is replicated below, together with our response.

**I am writing to request information concerning complaints made to the Greater Glasgow Division about injuries sustained by pro-Palestine protesters following contact with the Greater Glasgow Division between October 2023 and October 2024:**

**(1) Total number of complaints received concerning injury to Pro-Palestine protesters officers in the Greater Glasgow Division in the context and time period described above.**

**(2) Number of such complaints that resulted in an explanation or apology from Police Scotland.**

**(3) Number of such complaints that resulted in officer training.**

**(4) Number of such complaints that required further investigation.**

The Police Scotland [Complaints About the Police Standard Operating Procedure (SOP)](https://www.scotland.police.uk/spa-media/lgyddvsi/complaints-about-the-police-sop.docx) outlines how we deal with complaints relating to officers and members of police staff.

Complaints are recorded in accordance with the categories listed at appendices C and D.

In relation to your request, allegation categories assault and excessive force have been reviewed for the period 01/10/2023 to 31/10/2024 inclusive and unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation, there are 163 files relating to assault and excessive force within G Division during the time frame specified. Each file would have to be manually reviewed for relevance, as such, this is an exercise which would exceed the cost limit set out in the Fees Regulations.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.