| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-0473  Responded to: 11 February 2025 |
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Your recent request for information is replicated below, together with our response.

**In what regions has the proportionate response to crime strategy been rolled out so far, and could you supply a breakdown of how many times a crime reference number was given to victims but not further action has been taken in each region due to this new policy?**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation, crime reference numbers should be given out to victims at the time their crime report is recorded, however, there are circumstances where the crime reference number may not have been provided. Therefore, to accurately answer how many crime reference numbers have been given to victims, would require a manual review of each individual crime report. As such, this is an exercise which would exceed the cost limit set out in the Fees Regulations.

I can advise full rollout of the Proportionate Response to Crime process across Scotland was completed on 24th June 2024.

To be of assistance, I can also advise data relating to the number of crime reports that have been directly filed under the new Proportionate Response to Crime process is due to be published on the SPA website in advance of the SPA Policing Performance Committee on 19 March 2025 - [**Policing Performance Committee Meetings | Scottish Police Authority**](https://www.spa.police.uk/what-we-do/governance-meetings/policing-performance-committee/)

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.