| Police Scotland logo | Freedom of Information ResponseOur reference: FOI 24-0545Responded to: 18 March 2024 |
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Your recent request for information is replicated below, together with our response.

## Please provide me with the number of calls which have been made to Police Scotland that have had a mental health tag attached to them since the tag was introduced in late 2020.

In response, please find the following:

| Final Incident Type | 2020 | 2021 | 2022 | 2023 |
| --- | --- | --- | --- | --- |
| Public Nuisance | 47 | 63 | 28 | 16 |
| Drugs/Substance Misuse | 1 | 0 | 2 | 2 |
| Disturbance | 249 | 254 | 208 | 160 |
| Noise | 28 | 19 | 12 | 7 |
| Neighbour Dispute | 44 | 20 | 27 | 16 |
| Communications | 28 | 20 | 13 | 15 |
| Hate Crime | 1 | 1 | 3 | 1 |
| External Force Request | 3 | 2 | 3 | 6 |
| Task Incident | 1 | 4 | 3 | 2 |
| Lost/Found Property | 1 | 0 | 1 | 0 |
| Police Information | 18 | 26 | 23 | 29 |
| False Call | 74 | 66 | 49 | 67 |
| Duplicate Incident | 11 | 12 | 11 | 20 |
| Police Generated Activity | 3 | 3 | 1 | 1 |
| Assist Member of The Public | 784 | 759 | 616 | 509 |
| Message For Delivery | 0 | 1 | 0 | 0 |
| Bail/Curfew/Address Checks | 1 | 1 | 1 | 0 |
| External Agency Request | 466 | 465 | 357 | 276 |
| Fraud Incident | 3 | 2 | 2 | 2 |
| Sexual Offence | 14 | 13 | 8 | 4 |
| Theft | 6 | 2 | 3 | 4 |
| Vehicle Crime | 1 | 0 | 0 | 0 |
| Housebreaking | 2 | 0 | 0 | 0 |
| Suspect Persons | 26 | 24 | 19 | 30 |
| Assault | 34 | 28 | 27 | 32 |
| Damage | 0 | 6 | 1 | 7 |
| Other Crime | 1 | 0 | 2 | 0 |
| Firearms Incident | 3 | 1 | 6 | 2 |
| Suspicious Incident | 1 | 1 | 0 | 0 |
| Fires | 4 | 1 | 5 | 1 |
| Utilities Incident | 0 | 0 | 1 | 0 |
| Animals | 0 | 0 | 1 | 1 |
| Waterborne Incident | 0 | 1 | 0 | 2 |
| Human Trafficking | 0 | 0 | 1 | 0 |
| Missing Person/Absconder | 440 | 407 | 403 | 279 |
| Sudden Death | 18 | 20 | 21 | 15 |
| Domestic Incident | 102 | 106 | 93 | 81 |
| Abandoned/Silent 999 Call | 76 | 85 | 54 | 42 |
| Concern For Person | 17,852 | 19,616 | 21,367 | 21,047 |
| Child Protection | 30 | 22 | 19 | 22 |
| Search And Rescue | 0 | 0 | 1 | 0 |
| Road Traffic Collision | 1 | 6 | 6 | 0 |
| Road Traffic Matter | 5 | 7 | 4 | 5 |
| Rail Incident | 4 | 1 | 1 | 0 |
| Road Traffic Offence | 0 | 0 | 3 | 1 |
| Total | 20,383 | 22,065 | 23,406 | 22,704 |

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 12th March 2024.

The data was extracted using the incident's raised date, by selecting the disposal code "PW-13" (Mental Health Related).

Out of Force and error incidents have been excluded.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by email or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by email or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.