| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-2497  Responded to: 16 October 2024 |
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Your recent request for information is replicated below, together with our response.

**I am writing to request information under the Freedom of Information Act regarding the Computer Aided Dispatch system that is used by your service.**

**Specifically, I would like to request the following details:**

**The name of the supplier providing the CAD.**

I can confirm our supplier is Sopra Steria.

**The total contract value for these services.**

The overall contract value is £11,938,108.

**The contract start date.**

The original contract commenced on 30/12/2009.

**The contract end date**

The current expiry date is 31/03/2028.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.