| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-2855  Responded to: 22 November 2024 |
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Your recent request for information is replicated below, together with our response.

**What is the average wait time for Police officers to attend incident reports in rural parts/divisions of Scotland? (If possible, can you provide the average wait time for the last five years?)**

**What is the longest wait time for Police officers to attend incidents reported in rural parts/divisions of Scotland? (Can you provide the data for the last five years?)**

**What is the average turnover rate of Police Scotland officers located in rural parts/divisions of Scotland? (If possible, can you provide the data for the last five years?)**

The information sought is not held by Police Scotland and section 17 of the Act therefore applies. To explain, we do not define operational areas in terms of ‘rural’ or otherwise.

To be of assistance, officer numbers are available online - [Police Scotland Officer Numbers - Police Scotland](https://www.scotland.police.uk/about-us/how-we-do-it/police-scotland-officer-numbers/)

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.