| Police Scotland logo | Freedom of Information ResponseOur reference: FOI 24-2952Responded to: 27 November 2024 |
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Your recent request for information is replicated below, together with our response.

**I would like to make a request for data under the Freedom of Information Act regarding complaints made regarding bin collections.**

**Can you please provide me with The number of missed bin collections reported to your authority in 2023 and also the number so far in 2024**

**The number of complaints your authority has received regarding bin collections 2023 and also the number so far in 2024**

**Could you also provide, if possible, the number of domestic recycling bins used within your local authority.**

**If any of this information is not readily available, I would appreciate an explanation as to why and details of any partial data that can be provided.**

**Please provide the requested information in electronic format via the email address listed above. If this request exceeds the cost limits set out under the Act, please provide advice and assistance to help me refine my request to bring it within the limits.**

The information sought is not held by Police Scotland and section 17 of the Act therefore applies.

By way of explanation, Police Scotland are not involved in the response to bin collections. These matters are predominantly dealt with by local authorities. You may wish to contact the local authorities with your request.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by email or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by email or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.