| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-1860  Responded to: 30 August 2024 |
| --- | --- |

Your recent request for information is replicated below, together with our response.

## Please provide, from Jan 2018 up until the most current month available at the point of production, the following:

## The number of mental health related 999 calls your force received

## The number of mental health related 999 calls to which your force responded

## Detainments under Section 136 of the Mental Health Act 1983

## Additionally, if available, please provide for the same period the following split by the county in which the incident occurred:

## The number of mental health related 999 calls your force received

## The number of mental health related 999 calls to which your force responded

## Detainments under Section 136 of the Mental Health Act 1983

## Additionally, if available, please provide for the same period the following split by whether or not the person involved was under the age of 18:

## The number of mental health related 999 calls your force received

## ⁠The number of mental health related 999 calls to which your force responded

## Detainments under Section 136 of the Mental Health Act 1983

## If monthly totals are not available, please provide annual totals instead. If the whole period requested is not available, please instead provide figures from the earliest point available up until the most recent at the point of production.

Section 136 of the Mental Health Act 1983 does not apply in Scotland and section 17 of the Act therefore applies - the information sought is not held.

The table below details officer attended mental health incidents for the period 1 January 2018 to 31 July 2024, where the source of the incident is recorded as ‘999’, broken down by division:

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Row Labels** | **2018** | **2019** | **2020** | **2021** | **2022** | **2023** | **2024** | **Total** |
| Argyll and West Dunbartonshire | 146 | 348 | 375 | 457 | 496 | 483 | 281 | 2586 |
| Ayrshire | 285 | 460 | 521 | 603 | 658 | 791 | 540 | 3858 |
| Dumfries and Galloway | 123 | 165 | 239 | 272 | 312 | 267 | 186 | 1564 |
| Edinburgh | 481 | 637 | 862 | 871 | 892 | 829 | 524 | 5096 |
| Fife | 332 | 337 | 469 | 559 | 742 | 704 | 426 | 3569 |
| Forth Valley | 242 | 396 | 348 | 404 | 509 | 433 | 191 | 2523 |
| Greater Glasgow | 854 | 1347 | 1582 | 2145 | 2647 | 2376 | 1264 | 12215 |
| Highland and Islands | 234 | 308 | 378 | 585 | 582 | 586 | 285 | 2958 |
| Lanarkshire | 396 | 536 | 781 | 909 | 1150 | 1210 | 697 | 5679 |
| North East | 488 | 564 | 643 | 930 | 1080 | 1070 | 691 | 5466 |
| Renfrewshire and Inverclyde | 199 | 353 | 492 | 670 | 604 | 645 | 349 | 3312 |
| Tayside | 443 | 630 | 854 | 869 | 752 | 835 | 616 | 4999 |
| The Lothians and Scottish Borders | 365 | 453 | 658 | 826 | 880 | 915 | 565 | 4662 |
| Total | 4588 | 6534 | 8202 | 10100 | 11304 | 11144 | 6615 | 58487 |

All statistics are provisional and should be treated as management information.   
Data was extracted from Police Scotland systems and are correct as at 27/8/2024  
Data was extracted using the incident's raised date and disposal code PW13 - Mental Health   
"Attended" Incidents are defined by a valid timestamp within the "At Scene" variable.   
Error and transferred incidents have been removed.

## Data regarding the age of individuals involved in incidents is not routinely recorded in our incident recording systems and there are no specific fields for the capture of such.

Notwithstanding, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process the part of your request seeking information about under 18s as all incidents would have to be reviewed for relevance.

I am therefore refusing to provide the information sought in terms of section 12(1) - Excessive Cost of Compliance.

## Additionally, has your force introduced Right Care, Right Person as a policy? If so, when was it introduced? If not, are any plans for it to be introduced?

The information sought is not held by Police Scotland and section 17 of the Act applies.

Right Person Right Care (RCRP) is not a policy which Police Scotland have introduced.

Police Scotland take a person-centred approach to mental health. Police Scotland has partnership pathways in place, by which individuals experiencing low level of mental health distress or in mental health crisis, can be signposted towards support.

These pathways include mental health triage ether by phone or face-to-face, according to the circumstances of each incident and local Distress Briefing Interventions referrals.

Police Scotland also chair the Mental Health Strategic Oversight Board. The purpose of which is to provide strategic leadership and governance for matters relating to the policing response to incidents involving mental health distress and suicide prevention.

This will enable Police Scotland to work with partners to deliver a compassionate and whole system response, meeting the needs of communities by ensuring the right service is provided by the right provider at the right time.

This will support people, including officers and staff, to manage their personal circumstances and impact positively on levels of crisis and wellbeing of our communities as part of the wider public health approach.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.