| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-1858  Responded to: 20 August 2024 |
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Your recent request for information is replicated below, together with our response.

## What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?

We are currently using Bottomline PTX.

The current contract ends on 25th March 2025 and there is an optional further 12-month extension taking the end date to 25th March 2026. The option to extend is at the discretion of the Contracting Authority.

## How much you are paying annually for this contract, and where do you advertise for this tender?

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the Commercial Interests exemption outlined at section 33(1)(b) of the Act applies.

Disclosure would give a competitive advantage to companies in any future tender process.

Disclosure could also reduce the number of companies tendering for the supply of goods and services, they being aware that Police Scotland will disclose commercially sensitive information. This is likely to negatively impact on the tendering process used by the service to ensure it purchases the most efficient and cost-effective services in the future and prejudice the commercial interests of Police Scotland.

Police Scotland is a publicly funded organisation and has an obligation to obtain best value for money with particular services. In order to do so, it is essential to maintain working relationships with companies that tender their services.

As such, Police Scotland will not disclose any information that would impact on the ability to do both. The public interest would not be served if it were no longer possible to engage companies in a tender offer if they believed that conducting business with Police Scotland would result in their confidential financial information being released.

I can advise that we are currently engaged with our business lead on the potential procurement options for this service, should we decide to not extend the current contract. We intend to explore our procurement approach, which will be confirmed in our sourcing strategy, this has not been drafted yet.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.