| Police Scotland logo | Freedom of Information Response Our reference: FOI 25-0018  Responded to: 13 February 2025 |
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Your recent request for information is replicated below, together with our response.

## The number of Police Scotland requests from the Scottish Ambulance Service in 2024 for the following areas.

## Caithness.

## Sutherland.

## Highlands & Islands division.

In response to your request, the table below relates to numbers of incidents raised following requests for assistance from the Scottish Ambulance Service in Caithness, Sutherland and Highlands & Islands Division in 2024.

| **Calendar year** | **No. of incidents** |
| --- | --- |
| Caithness | 72 |
| Sutherland | 159 |
| Highlands & Islands | 2298 |

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 28/1/2025

The data was extracted using the incident raised date.

Ambulance service related incidents defined as those where the 'p\_origin' field recorded as 'AMB' or where the complainer is recorded as 'AMBULANCE CONTROL'.

For Highlands & Islands the data was extracted using Division code 4.

Caithness was identified using the following datazones:

Caithness North East - 01, Caithness North East - 02, Caithness North East - 03, Caithness North East - 04, Caithness North East - 05,

Caithness North West - 01, Caithness North West - 02, Caithness North West - 03, Caithness North West - 04, Caithness North West - 05,

Caithness North West - 06, Caithness North West - 07, Caithness South - 01, Caithness South - 02, Caithness South - 03,

Caithness South - 04"

Sutherland was identified using the following datazones: Sutherland East - 1, Sutherland East - 2, Sutherland East - 3, Sutherland East - 04, Sutherland East - 5, Sutherland East - 6, Sutherland North and West - 1,Sutherland North and West - 2, Sutherland North and West - 3, Sutherland North and West - 4, Sutherland North and West - 5, Sutherland North and West - 6, Sutherland South - 1, Sutherland South - 2, Sutherland South - 3, Sutherland South - 4, Sutherland South - 5, Sutherland South - 6, Sutherland South - 7, Sutherland South - 08 (spans both N and E division), Sutherland South - 9"

Error (AD-07), Duplicate (AD-19), Linked incident (SC04) & Other force (SC05) incidents have been excluded from the dataset.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](https://www.foi.scot/appeal), by [email](mailto:enquiries@foi.scot) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.