| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-1954  Responded to: 04 September 2024 |
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Your recent request for information is replicated below, together with our response.

**What is the name and software version of your current ICCS system?**

**What is the name of your Computer Aided Dispatch (CAD), software version […]?**

**What back-office systems is the CAD integrated into?**

The information sought is held by Police Scotland, but I am refusing to provide it in terms of section 16(1) of the Act on the basis that the following exemptions apply:

## Section 31(1) - National security and defence

## Section 35(1)(a)&(b) - Law Enforcement

* Section 39(1) - Health and Safety

Disclosure would assist those of hostile intent to devise methods to overcome our technological capabilities, thus increasing the risk of a cyberattack on Police Scotland against what is considered to be critical ICT infrastructure.

Any related disruption in service would prejudice the ability of Police Scotland to maintain national security and to prevent and detect crime and apprehend offenders, which has a parallel impact on the mental and physical safety of police officers and members of the public.

The exemptions listed above require the application of the Public Interest Test.

I would suggest that public accountability would favour disclosure, given that the information concerns the efficient and effective use of resources by the Service. Likewise, disclosure of the information would also inform the public debate on the issue of policing and contribute to the accuracy of that debate.

However, the applicability of the exemptions listed above, the need to ensure the effective conduct of the service in relation to prevention and detection of crime and, the public safety considerations involved in the delivery of operational policing clearly favour non-disclosure of the information requested.

**What is the contract end date of the existing ICCS system?**

Police Scotland currently has four ICCS systems in place.

One is a rolling 3-month contract with no end date, two are currently subject to extension negotiations and the fourth is due to end in December 2024.

**Are there any plans to replace it, if so when?**

Yes, the process is ongoing, and we will be introducing a new supplier.

**What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms?**

There are no plans to collaborate with partner forces/ agencies.

**[Computer Aided Dispatch (CAD)] contract end date?**

I can confirm this is March 2028.

**Are there any plans to replace your CAD system and if so when?**

There are no plans in place at the moment.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.