| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-1636  Responded to: 30 July 2024 |
| --- | --- |

Your recent request for information is replicated below, together with our response.

**With regards to question two, I asked for the percentage of callouts that were mental health related. You appear to have supplied the percentage of mental health callouts that were actually attended, instead.**

**Could you please provide me with the percentage of all callouts that were mental health related in each calendar year? Alternatively, could you provide me with the total number of calls in each calendar year (for any reason, including but not limited to mental health) and I can calculate this figure?**

Please see table below which confirms the total number of recorded incidents and how many of these related to mental health from 2019 to 2023. Please also note caveats below table.

| **Year** | **Recorded Incidents** | **Mental Health Related Incidents** |
| --- | --- | --- |
| 2019 | 975,859 | 17,122 |
| 2020 | 891,127 | 18,234 |
| 2021 | 847,976 | 20,010 |
| 2022 | 827,640 | 21,137 |
| 2023 | 820,374 | 19,822 |

All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as at 23/7/2024.

1. The data was extracted using the incident's raised date and by using Disposal codes PW13 - Mental Health

2. Please note, "Attended" Storm Incidents are defined by a valid timestamp within the "At Scene" variable.

3. Error and transferred incidents have been removed.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.