| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-0924  Responded to: 01 July 2024 |
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Your recent request for information is replicated below, together with our response.

To provide some context to our response, you may find the following information useful.

The Police Scotland [Complaints About the Police Standard Operating Procedure (SOP)](https://www.scotland.police.uk/spa-media/lgyddvsi/complaints-about-the-police-sop.docx) provides the definition of a ‘complaint’ and outlines how we deal with complaints.

## - The number of complaints submitted regarding the now First Ministers speech given on June 10, 2020 where he repeatedly references white people.

We have assessed your request relates to the now-former First Minister, Mr Humza Yousef.

We can confirm 4 relevant complaints have been received.

## - The number of complaints regarding Police Scotland's own website explainer regarding the hate monster and specifically the section that references “while male entitlement”.

We have received 10 relevant complaints, 5 of which have been assessed as relating to the section that references “white male entitlement”.

## - Any internal correspondence regarding both of these matters. This can simply be done by extracting emails and teams messages direct from the server.

Unfortunately, it is estimated that it would cost well in excess of the current FOI cost threshold of £600 to process your request and therefore refusing to provide the information sought in terms of section 12(1) - Excessive Cost of Compliance.

As such, and in terms of Section 16(4) of the Freedom of Information (Scotland) Act 2002 where Section 12(1) of the Act (Excessive Cost of Compliance) has been applied, this represents a refusal notice for the information requested.

By way of explanation, to provide any correspondence that mentioned Mr Humza Yousef’s speech or the Hate Monster Campaign would require assessment of the notebook and email system of each police officer and staff member, this would take a significant period of time to complete.

Police Scotland have assessed that the £600 cost limit within the Act equates to 40 hours of work and so this part of your request would breach the cost threshold.

## - the outcome of these complaints.

None of the complaints relating to the First Minister’s speech or the Hate Monster campaign were upheld.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.