| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-1729  Responded to: xx July 2024 |
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Your recent request for information is replicated below, together with our response.

In relation to your request you may find the Police Scotland [Complaints About the Police Standard Operating Procedure (SOP)](https://www.scotland.police.uk/spa-media/lgyddvsi/complaints-about-the-police-sop.docx) helpful.

## How many outstanding unallocated Complaints Against Police are currently sitting with PSD.

As at 26 July 2024, there were 1200 Complaints About the Police awaiting allocation.

## How many are allocated to an investigator but not yet concluded.

As at 26 July 2024, there were 684 Complaints About the Police allocated to an investigator which were ongoing.

If you require any further assistance please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.