| Police Scotland logo | Freedom of Information Response Our reference: FOI 24-3239  Responded to: 22 January 2025 |
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Your recent request for information is replicated below, together with our response.

**Police Scotland operate a desk within Tam Dalyell house in Linlithgow. Due to operational constraints, this office is frequently unmanned. I would like to know the number of days when the office was manned during the years 2019,2020,2022,2023 & 2024. A breakdown of days per year would enable trending to be carried out. If the office was only manned for a period during the day, the weekly manned hours per month, per year is requested.**

Unfortunately, I estimate that it would cost well in excess of the current FOI cost threshold of £600 to process your request. I am therefore refusing to provide the information sought in terms of section 12(1) of the Act - Excessive Cost of Compliance.

By way of explanation, the police office within Tam Dalyell house has had an allocated front counter member of police staff throughout the period in question. During periods of leave and absence the post is not routinely backfilled.

To fully answer the questions would require a day-by-day review of the duty management system in order to confirm what days the front counter was resourced, and the hours it was open. As such, this is an exercise which would exceed the cost limit set out in the Fees Regulations.

If you require any further assistance, please contact us quoting the reference above.

You can request a review of this response within the next 40 working days by [email](mailto:foi@scotland.police.uk) or by letter (Information Management - FOI, Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH). Requests must include the reason for your dissatisfaction.

If you remain dissatisfied following our review response, you can appeal to the Office of the Scottish Information Commissioner (OSIC) within 6 months - [online](http://www.itspublicknowledge.info/Appeal), by [email](mailto:enquiries@itspublicknowledge.info) or by letter (OSIC, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS).

Following an OSIC appeal, you can appeal to the Court of Session on a point of law only.

This response will be added to our [Disclosure Log](http://www.scotland.police.uk/access-to-information/freedom-of-information/disclosure-log) in seven days' time.

Every effort has been taken to ensure our response is as accessible as possible. If you require this response to be provided in an alternative format, please let us know.